



DEPARTMENT OF DEFENSE
**SEXUAL ASSAULT PREVENTION
AND RESPONSE OFFICE**



**CATCH A SERIAL OFFENDER (CATCH) PROGRAM:
IMPORTANT UPDATES**
MARCH 10, 2020

The Catch a Serial Offender (CATCH) Program, which reached final operating capacity in August 2019, has recently undergone several updates (“CATCH 2.1”) that SAPR personnel should be aware of. Below are the updates as well as quick tips on navigating the system, followed by ways to get additional help.

Important Updates for SARCs

- After navigating to the CATCH website at <https://catch.ncis.navy.mil>, you must now authenticate to CATCH using the PIV “Authentication” certificate. This certificate is easiest to identify using Internet Explorer, but if using Chrome, the “Authentication” certificate is typically the last certificate listed. This step is required for each login. After authentication, you will be presented with the usual user landing page.
- For first-time use of CATCH 2.1, after selecting the Accept button, you will be presented with a pop-up window requesting a work email address. Ensure you enter a valid government/military email address prior to selecting Submit.
- This email address will be used to notify you when your account is nearing the inactive state commencing 10 days prior to the account going inactive. You will be reminded at 5, 4, 3, 2, and 1 day prior.
- If you want to provide a victim with a sample CATCH form so they can review the questions before logging onto the CATCH website, click “HELP” at the top right of the page, then select “CATCH sample form.”
- If a victim intends to mail in a hardcopy CATCH form, click “Form.” This will generate an “official CATCH form” that has a serial number.
 - **Important:** Note that a victim can only provide an electronic CATCH entry or a hardcopy, mailed form—not both.
 - If you want to give a victim a “sample” form (so they can review the questions before logging onto the website) but mistakenly clicked “Form,” the CATCH system will assume that you have changed your mind and that the victim now wants to mail in a hardcopy form. As a result, the system will cancel the victim’s login credentials (user name and password) and when the victim goes home to log in to the CATCH website, they will be unable to log in to the CATCH system.
- Frequently Asked Questions (FAQs) are now on the CATCH Help page to help resolve common issues.

Questions?

- For general questions about the CATCH Program, contact [SAPRO](#).
- For CATCH website IT support, contact 571-305-9999, option 2 (SARCs **only**, not victims.)